

Statement

Recently, Tradelink has received quite a number of customer queries enquiring if Tradelink has appointed any market research company to conduct a telephone survey on our behalf. Those customers coincidentally pointed out that the market research company requested to talk to the staff member responsible for the electronic trade declaration and to enquire about the customer's declaration volume and their opinion about Tradelink's services.

Tradelink reiterates that we **have not** appointed any market research company to conduct research or survey of any kind. If you receive such call, please take down information of the caller including his or her name, company name and contact number. Please call our Customer Service Hotline 2917 8888 (please then press 191 to access our customer service representative directly) and report the case to us. Tradelink will follow up for our customers.

Tradelink Electronic Commerce Limited

